

BUILDING INDUSTRY AND SPECIAL PROJECTS INSPECTORATE, COMPLAINTS BY UNION
OFFICIALS

1885. Mrs C.L. Edwardes to the Minister for Consumer and Employment Protection

I refer the Minister to the answer to question on notice No. 1317 of 3 April 2003 and ask -

- (a) on how many occasions has the Building Industry and Special Projects Inspectorate (BISPI) investigated complaints raised by union officials;
- (b) what was the response time from the time the complaint was reported to the Inspectorate, by the union, to when the BISPI visited the site;
- (c) on how many occasions has the BISPI investigated complaints made by builders; and
- (d) what was the response time from the time the complaint was reported to the Inspectorate, by the builder, to when the BISPI visited the site?

Mr J.C. KOBELKE replied:

- (a) 86 formal complaints have been investigated.
- (b) The response time generally ranges from immediately to 48 hours. However, this time may be extended for regional complaints.
- (c) 25 formal complaints have been investigated.
- (d) As for (b), the response time generally ranges from immediately to 48 hours. However, this time may be extended for regional complaints.